

July 9, 2018

Attention Mr. Angel Angelov, General Manager
Acibadem City Clinic
51B Nikola Vaptsarov Bld
1407 Sofia, Bulgaria

Dear Mr. Angelov,

In the USA, most companies hear from their clients when the companies have done something wrong. It is seldom when companies receive "thank you" letters. I own a company and have this experience in many cases in working with my clients even in my case - my clients are usually government agencies or institutions. A friend in Houston, Texas, where we live, recommended your clinic to me. Several years ago he had successful hernia surgery in your hospital. I am 62 years old and in general good health. I have had controlled high blood pressure for more than 20 years. In the last two years my blood pressure was difficult to control and of course my everyday was adversely affected.

I contacted your hospital and my initial communication was with Mr. Denis Seifullin. The communication was very easy and Mr. Seifullin set up appointment for my tests. I came in Bulgaria and went to my appointments and visits. I would like to express my deep satisfaction with Mr. Denis Seifullin and Ms. Dayana Tsvetkova - experts in international department for their conduct and politeness. All the doctors were very polite and professional and I am very happy with the results. Due to my condition Dr. Maria Yaneva threated me. She changed my american medications and had additional meetings with her and I feel much, much better! She is a great doctor! Also I met and spent time with Dr. Katia Vodnicharska - a very good doctor with very deep knowledge and very good attitude toward her patients.

Coming from Houston, Texas, USA to Sofia it pretty hard and it is pretty pricy and time consuming, however I have decided to use to service of Dr Yaneva and your other specialists and come every six months for control check ups.

I would like (with your perssions of course) to spread the word about your hospitals among the many Bulgarian who live in Houston and some American business associates.

Also you have my permission to use my name and letter or contact in your advertising campaigns.

Sincerely Yours

